

This listing of claims will replace all prior versions, and listings, of claims in the application:

1 Claim 8 (previously presented): A method of operating a speech processing facility
2 coupled to the Internet, the method comprising the steps of:
3 receiving speech data transmitted over the Internet;
4 performing a speech recognition operation using the received speech
5 data;
6 performing an action based on the results of the speech recognition
7 operation performed using the received speech information, including initiating a
8 telephone call using a telephone number associated with a name recognized by
9 performing said speech recognition operation;
10 initiating an additional telephone call to a telephone where the human being who
11 was the source of speech corresponding to said speech data can be contacted; and
12 bridging said telephone call and said additional telephone call.
13

1 Claim 9 (original): The method of claim 8, further comprising the step of:
2 receiving via the Internet said telephone number where the human
3 being who was the source of speech corresponding to said speech data can be
4 contacted.

1 Claim 23 (currently amended): A method of operating a speech processing facility
2 coupled to the Internet, the method comprising the steps of:
3 receiving speech data transmitted over the Internet;
4 receiving a contact telephone number corresponding to a telephone at
5 which a human being who was the source of the received speech can be contacted;
6 performing a speech recognition operation using the received speech
7 data;
8 performing an action based on the results of the speech recognition
9 operation performed using the received speech information, including controlling a

10 telephony device as a function of recognized speech, wherein the telephony device is
11 coupled to the Internet and a telephone line and wherein the telephony device is
12 controlled to perform a dialing operation operations as a function of recognized
13 speech;

14 receiving a telephone number from said remote speech processing
15 facility; and

16 causing the device to initiate a telephone call by dialing a telephone
17 number determined by the speech recognition operation;

18 initiating a causing the device to initiate an additional telephone call
19 by dialing the received contact telephone number; and wherein when the first
20 device fails to recognize any words in the first vocabulary in said received
21 speech, the first device further performs the step of:

22
23 causing the device to bridge said telephone call and said additional
24 telephone call transmitting to the remote speech processing facility a contact
25 telephone number corresponding to a telephone at which a human being who
26 was the source of the received speech can be contacted.